

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the complications of calling people on videophone.

I don't like that VRS can be blocked from accessing the provider of my choice.

It is very important to make all video equipment equally accessible by setting up one system just like the telephone.

Waiting a long time for a VRS agent is not equal to hearing people and can put

me at risk in emergency situations. To improve the speed of agent answer, please

don't allow VRS providers to block my right to choose any VRS provider I want.

Thank you,
Brenda